



StingRay Optics, LLC
310 Marlboro St., 2nd Floor
Keene, New Hampshire 03431

V: 603-358-5577
F: 603-358-5579
info@stingrayoptics.com
www.stingrayoptics.com

STINGRAY RETURN INSTRUCTIONS FOR RMAs

To Whom It May Concern:

Please be advised that when making arrangements to return a StingRay product for evaluation, modifications or repairs, the following procedures are to be used. Any deviations from the procedures identified below without having first received permission in writing from an authorized StingRay representative may result in additional charges, damages and or delays in processing the return.

Remove any accessories such as filter holders, filters and or mounts that were not supplied by StingRay from the lens. Affix the StingRay protective lens caps to each end of the assembly. If the protective lens caps are not readily available, we would suggest attaching a rigid plastic using tape directly to the black anodized housing to prevent any damage to the anti-reflection coatings on the exposed optical elements. Place the lens in a plastic bag. The protected lens assembly should fit snugly in foam cut outs from the original shipping container. The shipping container can be returned to StingRay at the following address.

Ship to Address: StingRay Optics, LLC
310 Marlboro Street
Second Floor
Keene, NH 03431

Reference: RMA # _____

Please contact StingRay to receive an RMA number for the lens or lenses to be returned to StingRay.

Telephone: (603) 358-5577

If you have any other questions on returning the product, please contact StingRay at the number above. Thank you for your cooperation,

StingRay Optics, LLC